

Meet the Presenters

NJAPPA Spring General Membership Meeting

Montclair State University

June 9, 2022



Melissa Bergeron is the *Assistant Director of Operational Services at the flagship campus of the University of Massachusetts* in Amherst, MA. She is also a graduate of the University of Massachusetts; where she has worked in Facilities Management for 17 years. In those years Melissa's focus has been on improving communication between facilities and the campus community; including customer experience improvements and targeting funding to enrich the student experience.

Melissa is an active member of her local Chapter of APPA (SNEAPPA); currently acting as treasurer and as a delegate to the ERAPPA Professional Development committee. She has obtained her Certified Educational Facilities Professional (CEFP) credential through APPA and is a graduate of the APPA Institute for Facilities Management. She is currently completing the APPA Leadership Academy.



Erik Cagle is the current *Manager of Custodial Operations, Refuse and Recycling, and Labor Support at Penn State University*. Erik graduated from the APPA Institute in 2017 and is currently working through the APPA Leadership Academy. He served on the 2019 ERAPPA Host Committee and is presently a board member for KAPPA as the Director of Technology and Communications. Erik holds EFP and CEFP APPA credentials and is IICRC certified in Carpet Care, Hard Floor Care, and Stone Maintenance. Erik delivers Customer Service training as a presenter with APPA during their Facilities Symposium.

Personally, Erik resides in Altoona, PA with his wife and three sons. He enjoys spending as much time with family as he can. He served as an elected official on Altoona's City Council from 2007 to 2019 and coaches his son's local baseball team. Erik enjoys golf, his husky puppies, and especially spending time with his 1-year-old granddaughter Haven.



Andrew Feick is the *Associate Vice President for Sustainable Facilities Operations and Capital Planning at Swarthmore College*. He has spent the last 25 years as a higher education facilities management professional after serving as an officer in the US Army Corps of Engineers. His experience includes service to small, private colleges and large, urban, public, research institutions, including Temple University, Babson College, and Olin College of Engineering. In Andy's current role, he is responsible for leading Swarthmore College's capital program and facilities operations in a manner that achieves the

college's 2035 carbon neutrality goals, including a campus-wide heating and cooling infrastructure replacement and a new, net-zero energy dining facility and a comprehensive accumulated deferred maintenance action plan.